

# Internal fraud cases and sanctions taken

In 2018, 175 internal fraud cases were found, concerning amongst other things theft from goods and illegal orders or subscriptions. We took sanctions in 27 occasions and action was taken in all other cases to repair shortcomings in procedures and systems in order to prevent issues like these in the future.

The table below gives an overview of type of sanctions that were taken in 2018:

2018				
Type of misconduct	Type of sanction			
	Formal warning	Suspension	Demotion	Dismissal
Security	0	0	0	1
Workplace conduct	4	1	1	4
Use of information	1	0	0	1
False reporting	4	0	0	7
Use of company property	1	0	0	2